

Name: Yee See Hoe
Programme: B.Sc (Hons) in Computer Science
Year Graduate: August 2004
Current Job/Studies: Network Application Engineer
Extreme Broadband Sdn. Bhd.



Scope of Work:

1. Manage both front-end and back-end of the data and voice convergence in computer network including traffic monitoring, prioritization of network traffic according to end-users usage habit.
2. Perform post technical support and troubleshooting for both data and voice network.
3. Executing Wireless deployment including fixed-wireless and access points.
4. Developing web front-end to enhance business processes.
5. Perform testing on network equipments before deploying into the live network.

Challenges:

- Deploying both data network access and VoIP solutions with a short period of time and limited number of human resources is the biggest challenge in my 7 months working in this company.
- Besides that, satisfying end-users internet usage habit is one challenge as different end-user has different usage habit.

Rewards:

- Able to experience how to manage a network and understanding end-users internet needs by prioritizing the IP packets as there are limited internet bandwidth available.
- Experience and hands on how VoIP runs and many other features additional features to compete in today's competitive VoIP market.

Future Goals:

In future, I would like to manage projects from planning to acquisition/sourcing and lastly deployment both data network and Voice over IP solutions according to customers needs'